



SHAREPOINT SUPPORT



DEDICATED SHAREPOINT SUPPORT, THAT DELIVERS VALUE

- » **Low Monthly Cost**
- » **4 Hour SLA**
- » **On Shore Resources**
- » **Trusted Experts**

SharePoint Support Services augments your internal staff with a team of experts that have deep experience supporting the many facets of SharePoint. The program provides extensive level 2 and 3 technical support to make sure SharePoint is always available and running optimally.

The Benefit to You

Many companies are challenged by trying to support SharePoint due to a lack of real-world experience with the platform. With hooks into so many systems: security, email, databases, workflow, forms, business data, and custom applications it literally takes a team of experts to keep it running.

We contracted IncWorx to provide support for both our internal portal and LoJack.com after several months of unsuccessfully attempting to recruit an affordable and adequately skilled full-time replacement SharePoint resource. I could hardly believe how easy the process was to get the IncWorx team up to speed and providing value. We consider the IncWorx guys to be a seamless part of our team and have been consistently impressed with their level of expertise and responsiveness on every task!

Amanda Moore, PMP®
Business Operations Program Manager
LoJack Corporation, Greater Boston Area



Areas of Support

- » Break and Fix Support
- » Architecture
- » Configuration
- » Taxonomy and Governance
- » Security
- » Domain Migration
- » Email Integration
- » Search Scoping and Optimization
- » Workflow Development and Troubleshooting
- » Form Development and Troubleshooting (InfoPath, SharePoint Designer)
- » Back-up/Recovery

Satisfied Clients



Unilever



Microsoft Partner

- Gold Portals and Collaboration
- Gold Mobility
- Gold Digital Marketing
- Gold Content Management
- Silver Search
- Silver Identity and Security